



WARRANTY OF ECOWPC

The warranty is subject to the following conditions.

The warranty applies, and the seller is responsible for the WPC material in standard lengths for provable manufacturing defects in goods, changes in surface structure or material cracking, all of which occurring within 24 months since the date of receipt.

The warranty does not apply, and the seller is not responsible for other changes in the surface structure caused by impact, or by other influences such as faulty installation, infringe of ECOWPC installation procedures (available on the company's webpage to download), due to shipping and handling, due to misuse or unauthorized interference, due to intentional damage and natural changes in material or due to external influences (e.g. oxidation, corrosion, wearing away), flood, whirlwinds or other circumstances of force majeure. The warranty does not apply, and the seller is not responsible for changes in the surface colour (see colour description in the ECOWPC catalogue).

The warranty does not apply, and the seller is not responsible for chemical damage or for damage due to limitation of material dilation.

In the case of a warranty claim, the seller offers a specific replacement product for the damaged WPC piece (unless the product is not produced anymore in the same version, then the seller will offer an adequate replacement).

In addition to this statutory warranty, the seller provides a warranty of 20 years from the date of the receipt for damages to the WPC material, which are directly caused by wood-destroying fungi, wood-destroying insects, or rotting.